

**EasyRCA**

Root Cause Analysis Software Made Simple.

EasyRCA

# **Core Features & Technical Specs**

Our user-friendly RCA templates enable you to complete RCA's faster with better reports your boss will love.

2907 W Marshall Street  
Richmond, VA 23230

+1 (800) 457-0645  
[www.easyrca.com](http://www.easyrca.com)



# EasyRCA Core Features

(for all subscriptions)

- **Create Unlimited RCAs**
  - Built-in Wizard for event information including Team, Facility and Equipment
  - Create RCAs from your own custom Templates
- **EasyRCA Canvas**
  - “Sticky-notes on a whiteboard” & Tooltips
  - Tree Creation using Tab & Return; Add and Label Nodes
  - Custom Canvas: Left-right/top-down orientation; drag and reorder; font sizes
- **RCA Methods Templates**
  - Support for PROACT® (Cause-and-Effect), Fishbone & 5 Whys, as well as variations of these approaches
- **Upload files, photos, videos & notes**
  - Upload files to your RCA - documents, photos and videos
  - Attach to specific nodes & view for the entire RCA
  - Use this data to label hypotheses True or Not True
- **Task Manager**
  - Create, Assign, Remind and Complete Tasks
  - Task-Doers & Tree-Viewers can be assigned, regardless of account status
- **Corrective Action Manager**
  - Track Corrective Actions Until Closed
- **Analysis Assistant**
  - Real-time ability to add hypotheses to analysis based on subsets of the PROACT® Template Library
- **RCA Search**
  - Type in any word and real-time search will find it across all of your RCAs
- **RCA report generator**
  - Generate an RCA report in one-click



## RCA Program Dashboard



**Failure trend analysis**



**Corrective Action Tracker**



**RCA execution analysis**

Sortable table for RCAs across your organization based on Owner, Cost, Status, Tasks and Dates.



**RCA Status Manager**

Track RCAs from beginning to end. Statuses include Pending, In Progress, Review, Complete & Archive.

## RCA Team Manager



**Live team training and onboarding**



**Real-time Collaboration**

- Multiple users can edit RCA logic trees simultaneously



**Add Users, Create Groups**

- Easily add, pause, and assign users
- Create asset, location, or people based groups



**Email Reminders**




- Weekly reminders for outstanding tasks
- Weekly RCA Program summary (coming soon)



## RCA Asset Manager

<b>1) PROACT® Template Library</b>	Failure Library of thousands of cause-and-effect combinations from decades of experience covering Mechanical, Electrical, Human Error, Operational and Quality
<b>2) Upload Facilities &amp; Equipment</b>	Easily add organization specific facility and equipment codes through a simple CSV upload
<b>3) Internal Templates / Knowledge Base</b>	Build an internal knowledge base by saving and sharing templates across the organization

## RCA Trainer

 <b>RCA 101 (all users)</b> 30-day access	 <b>Quarterly expert consulting support (enterprise clients)</b> 1.5 hours live-virtual support from Reliability expert to support most critical RCA problems and ongoing investigations	 <b>RCA 201 (team + enterprise)</b> 30-day access
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## RCA Integrator



**Custom Integration with SAP, Maximo, and other systems  
(additional pricing)**



**Single-Sign On (req. upgrade to Enterprise)**

Support for Azure Active Directory SSO through it's support for OpenID Connect (OIDC)  
for authentication

## Tech Support



**Users auto-enrolled in 5 Tips &  
Tricks Emails & FAQs**



**For Accounts with 10+ Subscriptions**  
Dedicated Account Manager & Account Setup



**Ticketing system used for all  
support issues**



**Response time typically less than  
12 hours**



**Online FAQs and Videos**



**Live, 8:00am to 5:00 pm EST Support  
by phone, email and chat**



## Technical Specs & Security



### Mobile/Desktop Web Application

- ✓ Available 24/7 - Globally
- ✓ IT Independent | No Downloads
- ✓ Data storage up to 30GB per user
- ✓ Regular "Save-As-You-Go" Data Backups



### Cybersecurity Compliance

- ✓ Build on AWS and Heroku, exclusively
- ✓ ISO 27001, 27017, 27018 platform provider
- ✓ SOC 1, 2, and 3 platform provider
- ✓ Encrypted-at-rest data storage
- ✓ PostgreSQL database encrypted-at-rest
- ✓ A+ TLS rating, encrypted-in-transit
- ✓ Critical bugs fixed remotely as needed

