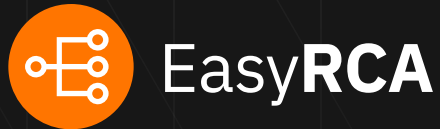


Standardize RCA Processes Enterprise-Wide

Optimize Workflow, Foster Collaboration, and Enhance Reliability.



Root Cause Analysis Software Made Simple



Manage Your Whole RCA Program in One Place.

EasyRCA Core Features

✓ Create Unlimited RCAs

- Built-in Wizard for event information including Team, Facility and Equipment
- Create RCAs from your own custom Templates

✓ EasyRCA Canvas

- “Sticky-notes on a whiteboard” & Tooltips
- Tree Creation using Tab & Return; Add and Label Nodes
- Custom Canvas: Left-right/top-down orientation; drag and reorder; font sizes

✓ RCA Methods Templates

- Support for PROACT® (Cause-and-Effect), Fishbone & 5 Whys, as well as variations of these approaches

✓ Upload files, photos, videos & notes

- Upload files to your RCA - documents, photos and videos
- Attach to specific nodes & view for the entire RCA
- Use this data to label hypotheses True or Not True

Utilize the EasyRCA root cause analysis tool to swiftly apply best-practice RCA methods throughout your organization, enabling facilities to seamlessly implement them and harness valuable insights.

✓ Task Manager

- Create, Assign, Remind and Complete Tasks
- Task-Doers & Tree-Viewers can be assigned, regardless of account status

✓ Corrective Action Manager

- Track Corrective Actions Until Closed

✓ Analysis Assistant

- Real-time ability to add hypotheses to analysis based on subsets of the PROACT® Template Library

✓ RCA Search

- Type in any word and real-time search will find it across all of your RCAs

✓ RCA report generator

- Generate an RCA report in one-click

EasyRCA Canvas



✓ Visual Analysis Tools

- EasyRCA helps you solve problems using an approach that's familiar: a cause-and-effect tree on sticky notes and a whiteboard.
- You can uncover the root causes of any problem, from Space Shuttle disasters to pump failures, all without having to train on the software.
- Solve problems using an approach that's familiar: a cause-and-effect tree on sticky notes and a whiteboard.
- Uncover the root causes of any problem, from Space Shuttle disasters to pump failures, all without having to train on the software.
- Use your preferred methodology and show your team that the right tool makes the job easy. Compatible with 5 Why's, Fishbone, and PROACT® methodologies.

EasyRCA Passes the Post-It Note Test



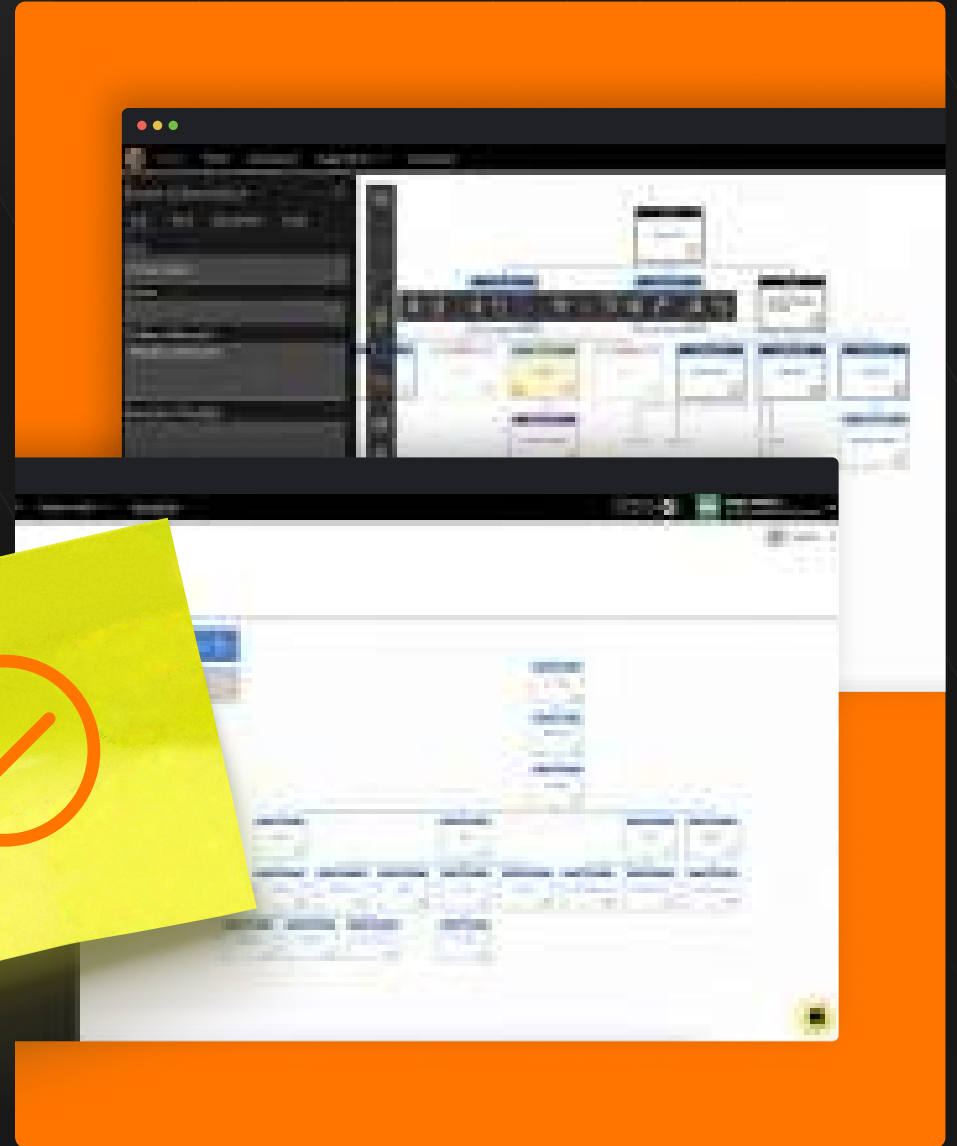
Intuitive, No training



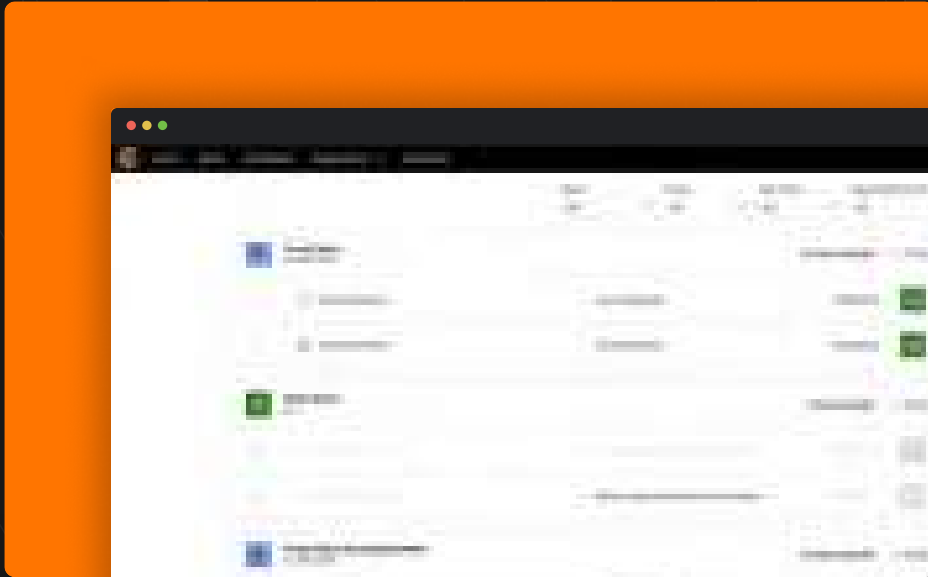
Any Method (5 Why's, etc.)



Novices to veterans



Task Management



✓ Task Manager

- Create, Assign, Remind and Complete Tasks
- Task-Doers & Tree-Viewers can be assigned, regardless of account status
- See and manage all of your team's tasks in one place

✓ Corrective Action Manager

- Track Corrective Actions until closed
- Integrate your corrective actions into your work order system

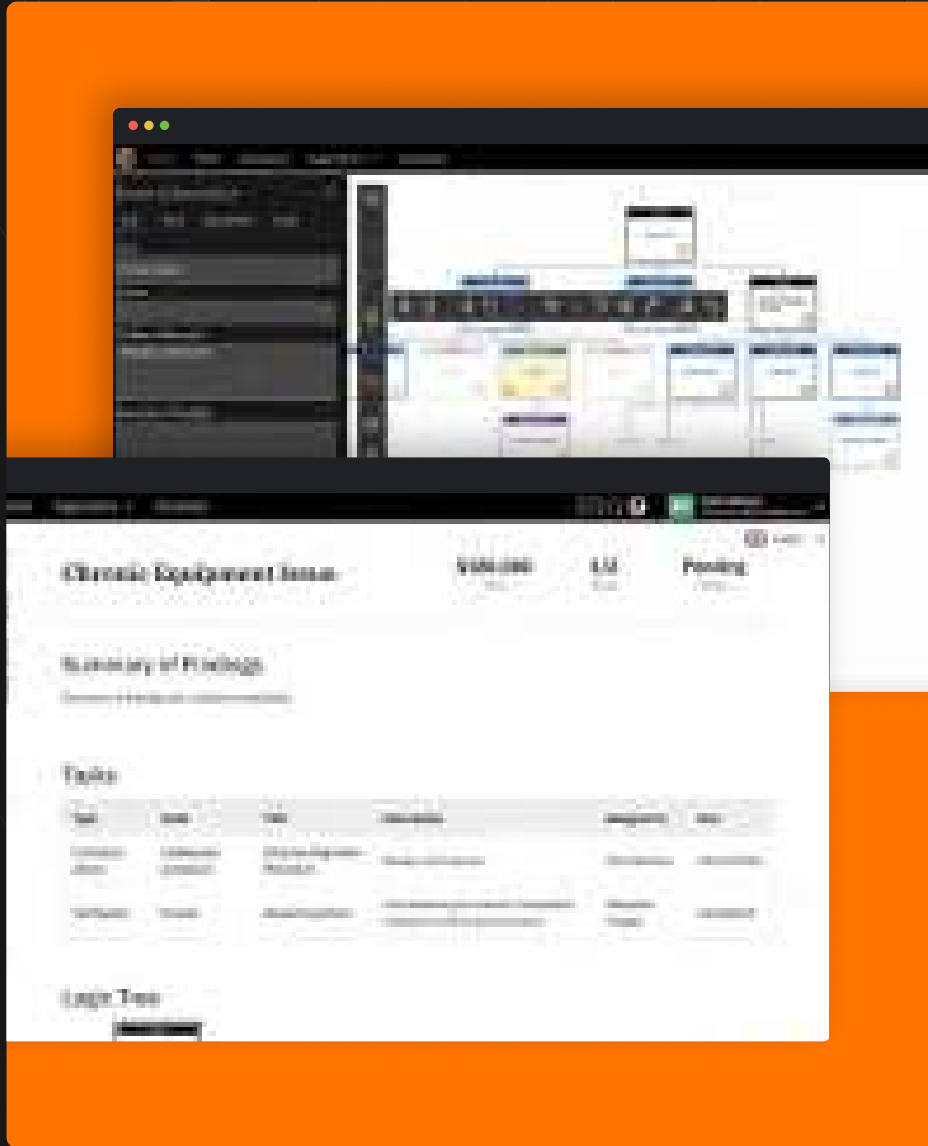
Knowledge Sharing



✓ Organization-Wide Template Library

- Start with our 300+ RCA templates, and build an Organization-specific library that will jumpstart your RCAs for years
- Create your own templates for recurring or common issues
- Turn your best RCAs into templates with a click of a button
- Insert templates with a single click into live RCAs with the analysis assistant

AI and Analysis Accelerators



✓ AI-informed Summaries

- Harnesses the latest in artificial intelligence to automatically generate a comprehensive summary of your root cause analysis
- Highlight key findings and actionable insights

✓ 1-Click Reporting

- Create 1-Click reports that automatically incorporate the data from your RCA tree
- Customize report templates to match your organization branding
- Export your reports into Word or PDF

✓ Analysis Assistant

- The Analysis Assistant is a Library of thousands of cause-and-effect templates from decades of experience
- Leverage the knowledge of your experienced mechanics, technicians, analysts and engineers to help your new team members feel like experts
- Search the template library for topics ranging from mechanical, electrical, human error, operational and quality

RCA Program Dashboard

✓ RCA Execution Analysis

- Sortable table for RCAs across your organization based on Owner, Cost, Status, Tasks and Dates.

✓ Corrective Action Tracker

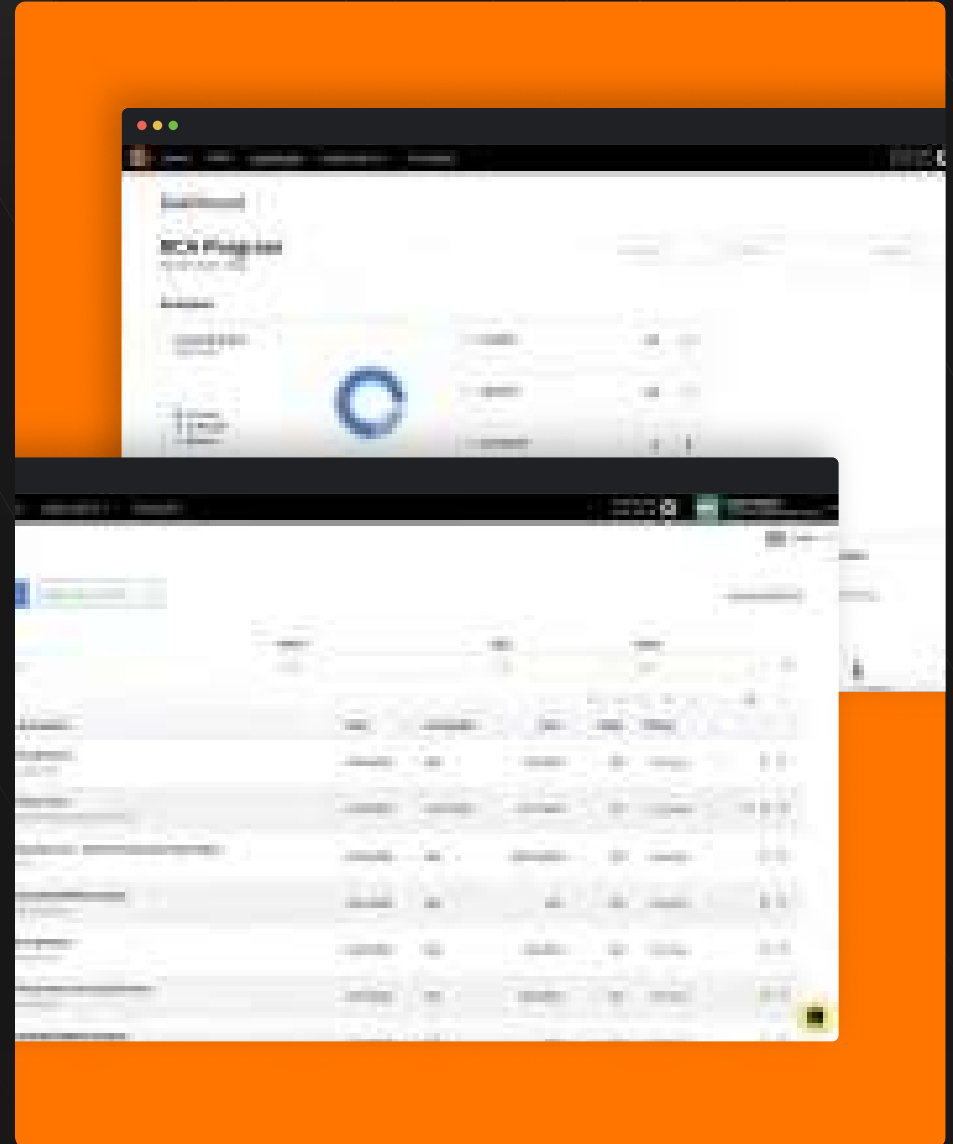
- Track and manage all tasks and corrective actions in the Action Center

✓ RCA Status Manager

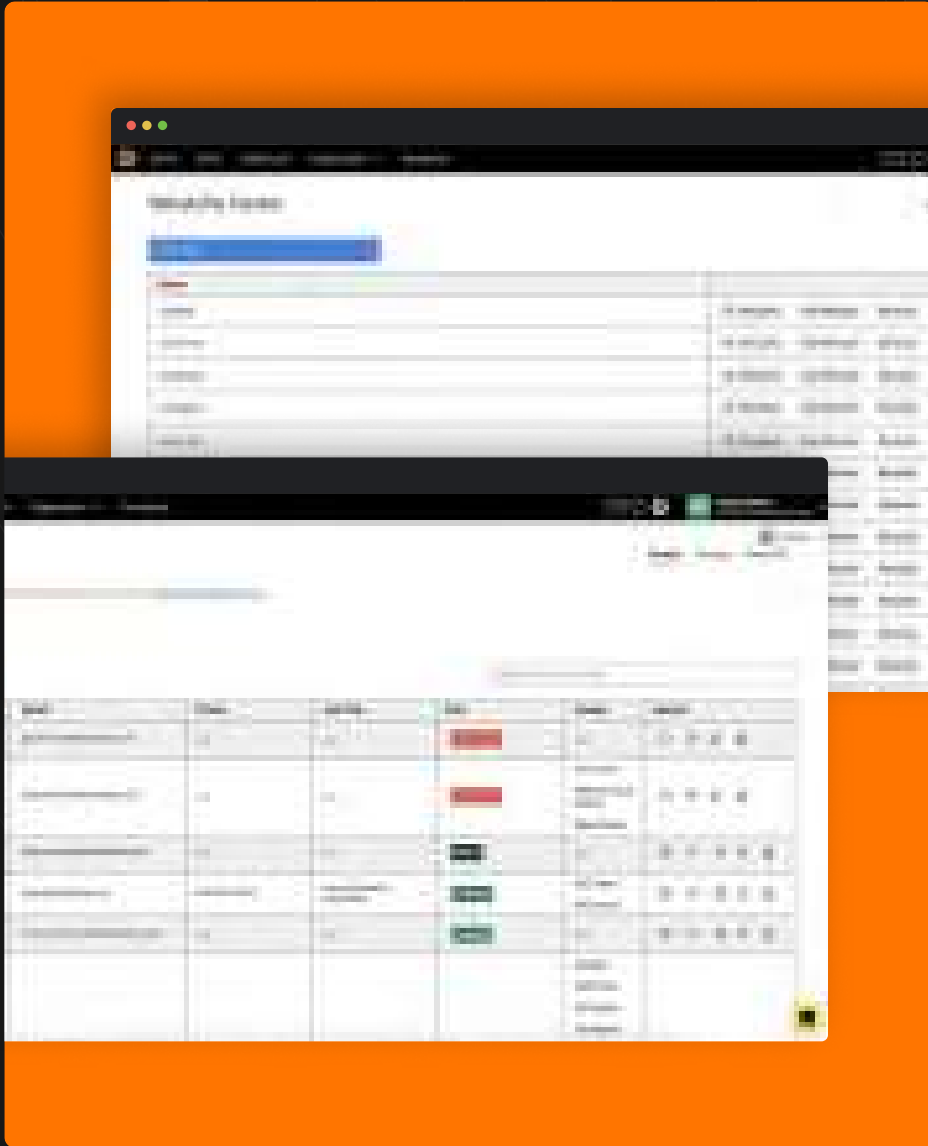
- Track RCAs from beginning to end. Statuses include Pending, In Progress, Review, Complete & Archive
- Track your entire RCA program in PowerBI and create custom reports for both RCAs and tasks

✓ Failure Trend Analysis

- Create fully custom fields to tailor your organization's reporting and see trends
- Assign categories to root causes and see trends of issues happening across your RCA program



RCA Team Manager



✓ Live Team Training and Onboarding

✓ Real-time Collaboration

- Multiple users can edit RCA logic trees simultaneously

✓ Add Users, Create Groups

- Easily add, pause, and assign users
- Create asset, location, or people based groups

✓ Email Reminders

- Weekly reminders for outstanding tasks
- Weekly RCA Program summary (coming soon)

✓ Localization/Internationalization

- Available in 8+ different languages

RCA Asset Manager

✓ PROACT® Template Library

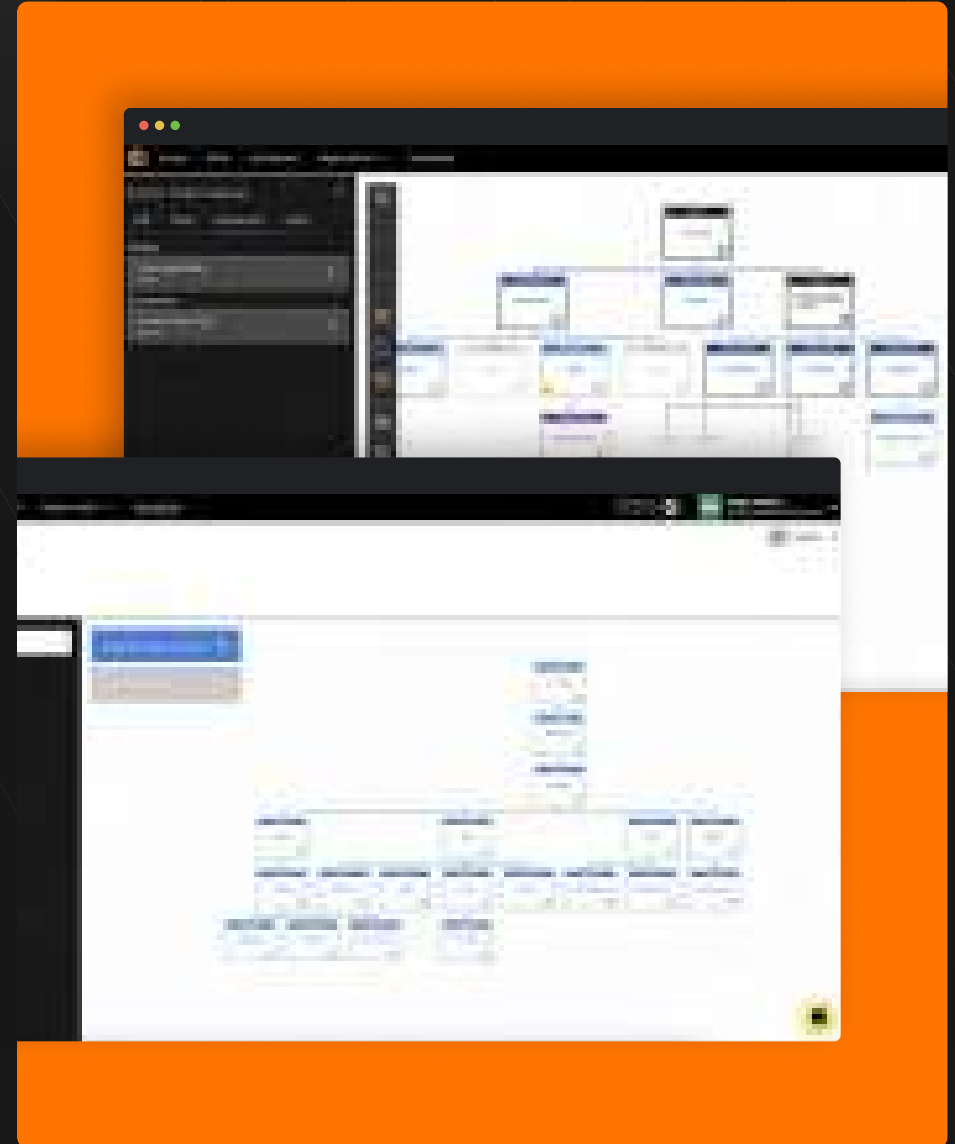
- Failure Library of thousands of cause-and-effect combinations from decades of experience covering Mechanical, Electrical, Human Error, Operational and Quality

✓ Upload Facilities & Equipment

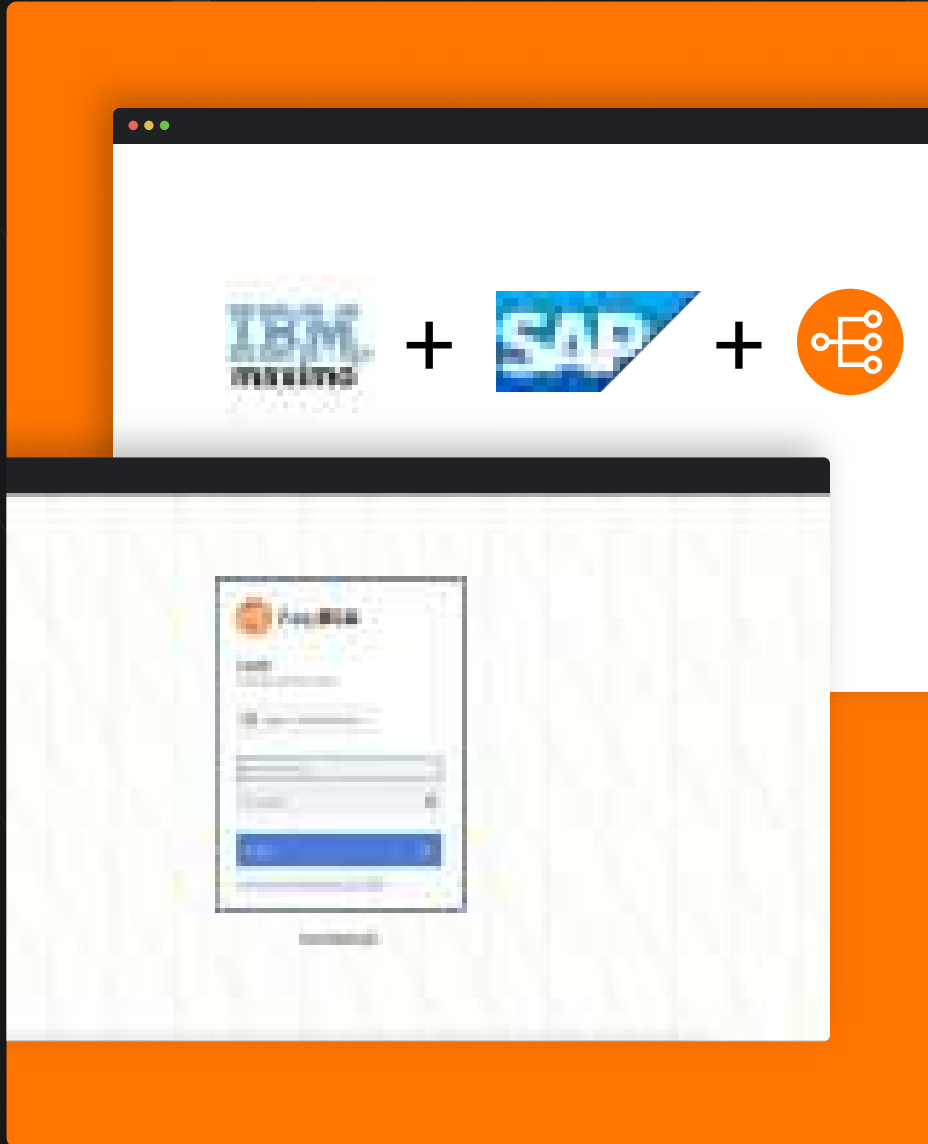
- Easily add organization specific facility and equipment codes through a simple CSV upload
- Upload 7+ level hierarchies and sync all your assets
- Compatible with FLOC identifiers to see trends in equipment failures

✓ Internal Templates / Knowledge Base

- Build an internal knowledge base by saving and sharing templates across the organization



Integrations



✓ Custom Integration with SAP, Maximo, and other systems (additional pricing)

- Support for Azure Active Directory / Microsoft Entra ID SSO through it's support for OpenID Connect (OIDC) for authentication
- Custom API to automatically create and update RCAs from your CMMS system (i.e SAP, Oracle, etc)
- Custom integrations to automatically sync corrective actions and tasks with work order systems (i.e Maximo)
- Real time integrations that enable data visualization in PowerBI dashboards
- Facility and equipment hierarchy (FLOC identifiers) sync with your CMMS system

✓ Single-Sign On (req. upgrade to Enterprise)

- Support for Azure Active Directory SSO through it's support for OpenID Connect (OIDC) for authentication

Technical Specs & Security



Mobile/Desktop Web Application

- Available 24/7 - Globally
- IT Independent | No Downloads
- Data storage up to 30GB per user
- Regular “Save-As-You-Go” Data Backups
- Single sign-on with Microsoft
- Live, 9-5pm EST support



Cybersecurity Compliance

- Build on AWS and Heroku, exclusively
- ISO 27001, 27017, 27018 platform provider (Heroku & AWS)
- SOC 1, 2, and 3 platform provider (Heroku & AWS)
- Encrypted-at-rest data storage
- PostgreSQL database encrypted-at-rest
- A+ TLS rating, encrypted-in-transit
- Critical bugs fixed remotely as needed
- SOCII compliance audit in-process
- Data stored in the United States

Success Services and Training

Leverage the power of PROACT® and increase productivity across your organization through the following offers:

PROACT® Root Cause Analysis Overview

1/2 DAY (VIRTUAL)

Core Audience

Managers, Reliability Engineers, & Technicians

Objective

Introduction to problem solving methods and tools

Basic Failure Analysis (BFA)

1 DAY WORKSHOP

Core Audience

Technicians

Objective

Provide skills and knowledge to identify chronic failures on the job

PROACT® Root Cause Analysis Certification

2 DAY WORKSHOP

Core Audience

Managers, Reliability Engineers

Objective

Gain investigative skills to lead and conduct a thorough RCA

PROACT® Root Cause Analysis Certification w/Mentoring

3 DAY WORKSHOP

Core Audience

Managers, Reliability Engineers

Objective

Gain investigative skills to lead and conduct a thorough RCA with additional mentoring

*Each course can accommodate 8-25 people



Ask about our World-Class Certification Program

Thank you.



Root Cause Analysis Software Made Simple