

From a 10-Year Workaround *to Plant-Wide RCA Adoption.*

How HALEON's Lincoln plant **retired a decade-old Access database**, rolled EasyRCA across every shift and department, and built **live RCA visibility** — in under a year.

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INDUSTRY Consumer Healthcare	LOCATION Lincoln, Nebraska	PREVIOUS RCA PROCESS Custom Access database	TIME WITH EASYRCA 1 Year
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THE CHALLENGE

Haleon’s Lincoln plant had been running structured Breakdown Analyses for years — first on paper, then in a homegrown Access database. The database had aged into a liability: 32-bit, incompatible with modern hardware, and turning every completed RCA into a manual distribution exercise. A decade of workaround meant techs were fighting the tool before they even got to the problem.

“It had not been able to keep up with computers. It was a labor-intensive process to distribute those completed forms after they were done.”

— Corey Tesmer, Operations Maintenance Planner

WHY EASYRCA

The deciding factor wasn’t a feature — it was whether techs on the floor would actually use it. When KayLeigh and Corey built their first RCAs, they weren’t thinking about themselves — they were thinking: *our guys are going to get this*. That instinct proved right. No mandate, no campaign. Technicians picked it up, talked about it at shift turnover, and other departments came asking. Bottom-up adoption like that only happens when the tool earns it.

WHAT HAPPENED AT ROLLOUT

Implementation started with admin training and small-group sessions per shift. Within weeks, maintenance techs were building RCAs live, on the line, while the failure was fresh. Speed and quality both improved. Soon, Operations and Quality came asking to be included.

“It spread like wildfire.”

— KayLeigh Glebe, Reliability Engineer

RESULTS AFTER YEAR ONE

- **Faster RCA completion** — time from event to closed analysis shortened significantly
- **Organic cross-department adoption** — ops and quality joined without a mandate
- **Reduced downtime** — AI-assisted analysis helped a tech troubleshoot a live failure faster
- **Live shift visibility** — RCA tasks and deadlines surfaced at every shift turnover via Power BI

FEATURES IN USE

- ✓ **RCA Builder**
RCAs built on the line, in real time
- ✓ **Custom Report Output**
Standardized format, shop floor to leadership
- ✓ **Action Center**
Task assignment & deadline tracking per RCA
- ✓ **Power BI Dashboard**
Live shift turnover data, task deadlines, repeat offenders
- ✓ **AI-Assisted Analysis**
On-demand troubleshooting when techs get stuck
- ✓ **RCA Status Workflow**
Pending → In Progress → Review → Complete

WHAT SPREAD IT

No mandate. No campaign. Technicians talked at shift turnover — and other departments came looking. That’s the adoption signal most software never gets.

THEIR ADVICE

“Take the free trial. Use it in place of whatever you currently have. Know the problem you’re solving, and you’ll find the other benefits naturally.”

KayLeigh Glebe

Reliability Engineer, Haleon Lincoln

Corey Tesmer

Operations Maintenance Planner, Haleon Lincoln

LEARN MORE

EasyRCA.com/Haleon